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Loxon has been named the winner in the Customer Satisfaction category at the Chartis RiskTech 100 awards for the second year in a row

We are honoured to announce that Loxon has won the Customer Satisfaction category in the Chartis RiskTech100® for the second year in a row. Out of the top 100 companies, Loxon came out on top and has now won this award three times in total. This award stands as a testament to our commitment to excellence and to our clients, proving that they can count on us in the future as well.

It also makes us proud that **in the field of risk technology we are ranked 56th overall**. The report examines companies based on their innovation, growth, customer satisfaction and other factors.

Faced with increasing macroeconomic challenges and customers changing habits, key players in the financial markets have recently begun to demand a risk management business solution that can deliver innovation, demonstrate a deep market understanding, and provide a wide range of functionalities.

To be successful in this field, not only must one have an aptitude for analytics, but one must also understand the customer's needs better than the competition. **At Loxon, we provide our customers with tangible value, leading to a positive impact on their operations and performance.** This tangible benefit of our teams' work is a testament to their excellence.



What does our CEO say?

*"Being part of Chartis's ranking is something we take pride in every year, and we are glad to say - with the 56th overall ranking - it places us in the middle of the field, and **we are committed to strengthening our position through continued innovation and exceptional customer service.** This is a great achievement for our company, and it is a testament to the hard work of our colleagues. **We will continue to strive to be the key player in the industry** and to provide our clients with the best banking and financial business solutions. One further comment: we would like to make winning the customer satisfaction award a tradition at Loxon. **There are few better testimonials than satisfied customers, if we happen to get an award for it**" - shared Tamás Erni, CEO.*



About Loxon

Loxon is a trusted business solutions provider with more than 20 years of experience in the field of end-to-end credit management. Since 2000, we have offered comprehensive, integrated lending, collection, and risk management solutions for the financial services industry.

Congratulations to Loxon

*"Loxon continues to provide excellent customer support, a fact reflected in its consistent RiskTech 100 award win," said **Phil Mackenzie, Research Principal at Chartis.** "As it expands its functionality, robust growth beyond its key markets will help it to consolidate its position."*



What is RiskTech 100®?

RiskTech 100® is globally acknowledged as the most comprehensive independent study of the world's major players in risk and compliance technology. Using a robust, repeatable methodology, it ranks the top 100 risk technology providers and identifies the top players in specific risk and compliance categories.

About Chartis

For over 16 years, their rankings have featured more than 80 category winners, and an overview of current Chartis' key research themes. Each year's RiskTech 100® has been the place to go for clear, accurate, and independent analysis of the risk technology marketplace and the companies doing great things within it.